



Firmware Update (versions 08.27, 18.03, 28.03) for Certain Pioneer Audio Receivers

Jan 12, 2022

Dear Valued Pioneer Customer:

We would like to inform you of the availability of a firmware update (versions 08.27, 18.03, and 28.03) for certain Pioneer audio receivers. **This firmware update is only for the following Pioneer receivers sold in the United States and Canada:**

DEH-S31BT	DEH-S4100BT	DEH-S4120BT	DEH-S5100BT
DEH-S5120BT	DEH-S6100BS	DEH-S6120BS	MVH-S310BT
MVH-S312BT	MVH-S512BS	SPH-10BT	

Warning: Installation on any other product could cause irreversible damage.

The update version to download and install will depend on the existing firmware version on your unit. **Please download the firmware update file according to your unit's current version.** Pioneer Smart Sync version 4.0. requires upgrading to the latest firmware version. (Refer to the Firmware Update Instructions for directions on checking the current version.)

Your unit's current firmware version	Update version
Version 8.xx (Current Version is 08.26 or lower)	Version 08.27
Version 18.xx (Current version is 18.02 or lower)	Version 18.03
Version 28.xx (Current version is 28.02 or lower)	Version 28.03

This firmware update:

- Addresses an issue where Bluetooth device pairing information cannot be retrieved.
- Provides minor bug fixes

In order to perform this update, the following items are needed:

- Pioneer receiver: DEH-S31BT, DEH-S4100BT, DEH-S4120BT, DEH-S5100BT, DEH-120BT, DEH-S6100BS, DEH-S6120BS, MVH-S310BT, MVH-S312BT, MVH-S512BS, or SPH-10BT
- Blank USB storage device (no files), 2 GB or larger in capacity, formatted to FAT32

Instructions on installing the firmware are provided on the same page as the firmware update.

Installation of the update should take no more than ten minutes to complete.

How to obtain the free firmware update:

1. Download the firmware update file to a computer from the Pioneer website:
pioneerelectronics.com/firmware
2. Transfer the files to the USB storage device for insertion into the Pioneer receiver.



Questions

If you have any questions, please contact Pioneer Customer Service toll free at 1-800-421-1404, Monday through Friday, 7:30 AM - 11:30 AM and 12:30 PM - 4:00 PM (Pacific Time), excluding holidays, or online through parts.pioneerelectronics.com/contact.

Sincerely,

Pioneer Electronics (USA) Inc.